

19.5.2020

Aviso – export terminal advice – Informing the booking details electronically

The booking details for export shipment are given electronically to Steveco Oy's container terminals in Mussalo and Vuosaari.

Service description

The booking details are informed in electronic service. VGM weighing is also ordered via the Aviso export terminal advice. The service is available 24/7.

Customer will receive eWaybill-id after submitting the booking details. eWaybill is used for delivering container to terminal. Customer can correct the booking details informed in Aviso -export terminal advice until the containers are delivered to terminal.

MRN information is also given via Aviso – Export terminal advice.

Aviso – export terminal advice also shows the status of the export booking for the user signed-in.

Registration

The service is used in web browser. Users sign in with user id and password given by Steveco.

Customers can apply for user id and password with Aviso-form:

<https://www.steveco.fi/fi/index/epalvelut.html>

The user will be registered as his company's representative. The user receives user id and password. The user is responsible for the use of his user id.

Information to give via Aviso -export terminal advice

The electronic system is used only for export bookings with loaded containers.

The booking data is to be given to Steveco before delivering containers to the terminal. The signed user can change booking details until first container is delivered to the terminal. After that only limited details can be changed.

Please contact Steveco customer service when:

- the containers are to be loaded /stuffed in Steveco warehouse
- one export booking is used by two different forwarding companies

In these cases please send terminal advice to mrn.kct@steveco.fi or mrn.hct@steveco.fi

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Payer information

Signed user is responsible terminal charges.

Lift and terminal fee is payable by container line if stated in container line's booking note. Otherwise signed user is responsible for lift and terminal fee.

When container line is the payer, payer reference from the booking note is to be given.

MRN information

MRN can be added on export booking as soon it is ready. MRN information per container can be added after container is delivered to the terminal.

MRN information must be informed with in closing time of the feeder vessel.

VGM weighing order

VGM weighing can be ordered in the service by opening the payer details for VGM weighing. VGM weight will be sent to email address given in the email field.

VGM weighing must be ordered before delivering first container of the export booking in the terminal.

Scaled weight is available in Aviso-Export terminal advice service Units details for each container.

Weighing order of container after delivery to the terminal:

Please order the weighing from terminals by email.

Mussalo: 5vuoro.mussalo@steveco.fi

Vuosaari: terminal.hct@steveco.fi

Connecting order for reefer units

Connecting order for reefer units is done by choosing the way connecting, electricity/fuel. After way of connection is chosen the boxes for temperature setpoints will be activated.

If the reefer should not be connected in terminal the way of connection box is left empty.

The connecting order must be made before container arrives to terminal gate.

When the connecting order is done in Aviso-export terminal advice service, the driver cannot change or inform temperatures in eWaybill -service at terminal gate.

The temperatures requested for the container are available in Aviso-export terminal advice service Unit details.

For further information about reefer containers status is available at container

terminals, Helsinki: reefer.hct@steveco.fi and Kotka Mussalo: reefer.kct@steveco.fi.

Customer service

Steveco customer service is open Monday to Friday 8-16;

please contact us via Aviso chat service.

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Customer service corrects incorrect information free of charge during transition time up to 31.12.2018. Corrections after transition time will be charged as per Steveco terminal price list; *Extra charge for correcting of incorrect data in terminal advice 31,90 / piece.*

Examples of incorrect information:

- incorrect booking reference
- incorrect container or feeder line information
- other incorrect information that unables the loading onboard on feeder vessel

Terms of use

The signed user company is responsible for the correctness of the information. Costs caused by corrections or incorrect payer details are charged from the person signing the terminal advice.