

Kotka 3 September 2008

To whom it may concern

Transportation units the Customs has found unfit for sealing

Steveco defines more closely its praxis concerning transportation units the Customs has found unfit for sealing leaving our Mussalo Terminal as follows. The background to the measures is the growing number of sealing equipment repairs and Customs' definition of warehouse keeper's responsibility for repair of the sealing equipment and cargo until a new customs' procedure will be started to the goods.

When the driver receives Customs' note of the rejection and the reason for it, he shall bring the note to Steveco Gate Office and wait for closer instructions. The Cargo Control Point will contact container's forwarder asking for repair permission. The containers leaving Steveco Terminal are repaired by Eaglecon Oy.

In case

a) a written repair permission is available, the truck will be guided to Eaglecon for repair. The driver has to drive to Eaglecon without delay, stay present under repairing and sign Eaglecon's repair receipt. After completed repair work, Eaglecon will guide the truck back to the Customs.

b) no repair permission is available, the truck shall be driven without delay to Steveco Terminal, where the container will be lifted off for waiting repair permission.

As soon as the forwarder has been reached and the written permission received, Steveco shall deliver the container to Eaglecon for repair and after repair back to the Terminal. Now the container can be released from Terminal. Please send the written repair permissions to Steveco Cargo Control Point's fax +358 5 2323 474 or e-mail luovutus.ktk@steveco.fi.

In case that the container will be taken back to Steveco Terminal, we will charge from the forwarder for extra lifts and moves in connection with repair € 150 / container. Repair costs will be charged by Eaglecon. Please note that Steveco is not responsible for eventual extra waiting costs.

Yours faithfully,

STEVECO OY

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